Acme Managed IT
Managed IT for small business

Acme Managed IT · MSP partner edition
Generated 01 Oct 2026 07:00

Prepared for Harbour Dental Group

Restore Evidence Report

September 2026 · SAMPLE DATA

Period 01 Sep 2026 to 30 Sep 2026, Australia/Brisbane.

Summary

- This month: every server tested was restored, started and passed its checks.
- Failed restores: all fixed and passed on retest.
- Longest time to get a server back: 56 min.
- Every server tested within its schedule: yes.

How each test works

Acme Restore Check restores each server's newest backup onto a separate test host on an isolated network, boots it, checks it and then deletes the copy. Restoring from Proxmox Backup Server also verifies every chunk's checksum. Fully passed tests are signed off automatically and a person signs off the rest. Retest interval by tier: Critical 30 days, Important 90 days, Standard 180 days.

Tests

Test	VM	Backup	Result	RTO	Checks	Signed off
1041	**bd-dc01** Harbour Dental Group	02 Sep 2026 16:00	**Passed**	13 min	**8/8**	Jo Smith, Reviewer jo.smith@acme-it.example 03 Sep 2026 08:00
1042	**bd-pg01** Harbour Dental Group	04 Sep 2026 17:00	**Failed**	—	—	Jo Smith, Reviewer jo.smith@acme-it.example 05 Sep 2026 08:00
1043	**bd-pg01** Harbour Dental Group	06 Sep 2026 15:00	**Passed**	42 min	**8/8**	Jo Smith, Reviewer jo.smith@acme-it.example 07 Sep 2026 08:00
1044	**bd-fs01** Harbour Dental Group	06 Sep 2026 13:00	**Passed**	56 min	**8/8**	Jo Smith, Reviewer jo.smith@acme-it.example 07 Sep 2026 08:00
1045	**bd-pms01** Harbour Dental Group	08 Sep 2026 18:00	**Passed**	25 min	**8/8**	Jo Smith, Reviewer jo.smith@acme-it.example 09 Sep 2026 08:00
1046	**bd-img01** Harbour Dental Group	10 Sep 2026 18:00	**Passed**	48 min	**8/8**	Jo Smith, Reviewer jo.smith@acme-it.example 11 Sep 2026 08:00
1047	**bd-print01** Harbour Dental Group	12 Sep 2026 12:00	**Passed**	11 min	—	Jo Smith, Reviewer jo.smith@acme-it.example 13 Sep 2026 08:00
1048	**bd-booking01** Harbour Dental Group	14 Sep 2026 14:00	**Passed**	10 min	**9/9**	Jo Smith, Reviewer jo.smith@acme-it.example 15 Sep 2026 08:00

Test	VM	Backup	Result	RTO	Checks	Signed off
1049	**bd-portal01** Harbour Dental Group	16 Sep 2026 18:00	**Passed**	9 min	**9/9**	Jo Smith, Reviewer jo.smith@acme-it.example 17 Sep 2026 08:00
1050	**bd-mon01** Harbour Dental Group	18 Sep 2026 16:00	**Passed**	8 min	**7/7**	Automatic (all checks passed) 19 Sep 2026 08:00
1051	**bd-proxy01** Harbour Dental Group	20 Sep 2026 14:00	**Passed**	7 min	**7/7**	Automatic (all checks passed) 21 Sep 2026 08:00

Checks are shown for tests that passed; a failed test's checks aren't counted.

Sign-off notes

Test	VM	Notes
1042	bd-pg01	PostgreSQL didn't start in the copy: the backup was taken while a package upgrade was half-applied. Upgrade finished on the server; retested.

Failures and how they were resolved

Test	VM	Result	What happened	Resolution
1042	**bd-pg01**	**Failed**	PostgreSQL didn't start in the copy: the backup was taken while a package upgrade was half-applied. Upgrade finished on the server; retested.	**Passed on 07 Sep 2026 (test 1043)**

Not covered

Servers with a backup on PBS that haven't passed a restore test within their tier's interval, as of when this report was generated, including servers left out of testing on purpose.

None: every server passed a restore test within its tier's interval.

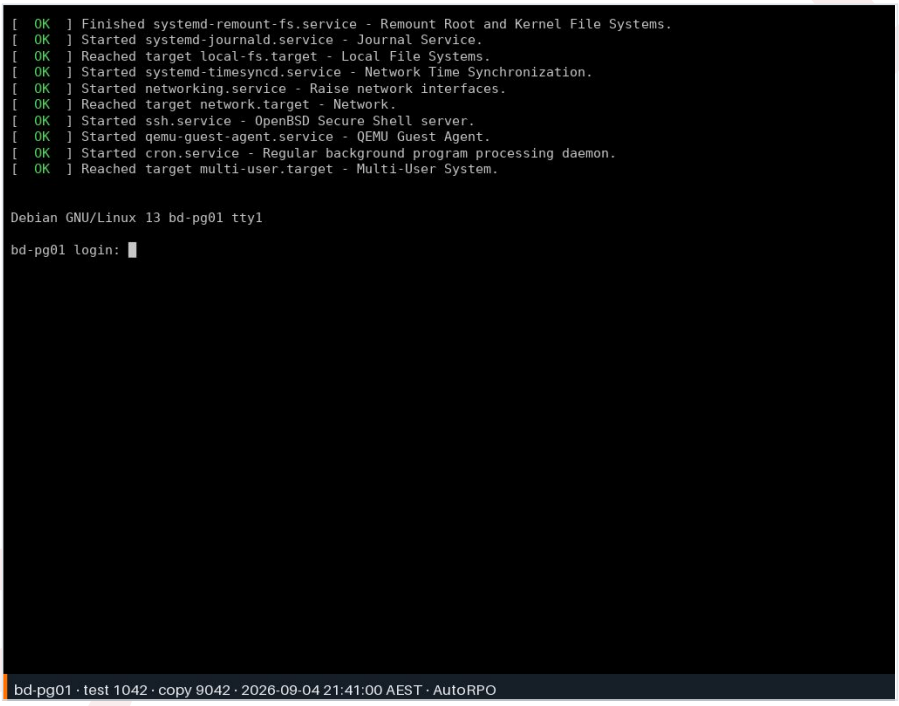
SAMPLE

Test details

Each failed test has a page of its own: the screenshot, every check and what failed. Each passed test has a short card, its checks shown as counts against the VM's last pass, never names of ports, services or databases, so the report can be shared without mapping the network.

bd-pg01 · test 1042

VM	**bd-pg01** · Harbour Dental Group	**Result**	**Failed**
Backup	04 Sep 2026 17:00	**Restore time**	38 min
RTO	—	**Backup age at restore**	4.0 h
Signed off	Jo Smith, Reviewer jo.smith@acme-it.example 05 Sep 2026 08:00	**Resolution**	**Passed on 07 Sep 2026 (test 1043)**
Notes	PostgreSQL didn't start in the copy: the backup was taken while a package upgrade was half-applied. Upgrade finished on the server; retested.		

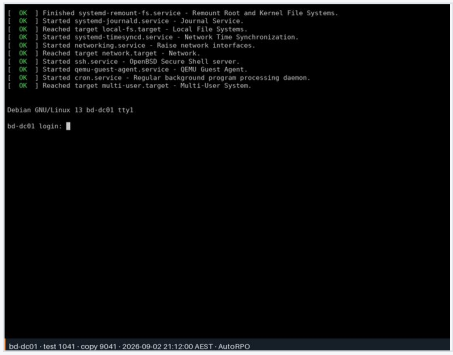


The last console screenshot taken.

Automatic checks · 4 of 8 passed · 4 failed

Check	Result	What it found
Boots and responds	Passed	Guest agent answered
Drives mounted	Passed	2 mounted, all as at last pass
Services	Failed	Not running: postgresql@16-main.service
Key services	Failed	Not running: postgresql@16-main.service (PostgreSQL)
Disk space	Passed	No drive nearly full
Listening ports	Failed	No longer listening: 5432
Network address	Passed	Passed
PostgreSQL databases	Failed	connection to server on socket "/var/run/postgresql/.s.PGSQL.5432" failed: No such file or directory (as the local account)

Passed tests

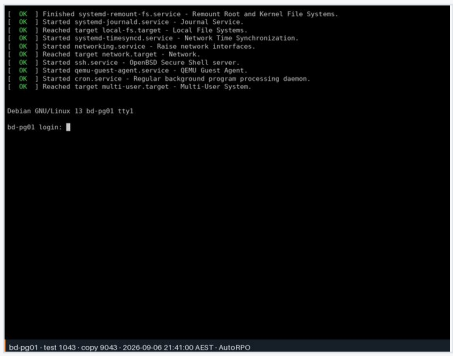


bd-dc01 · test 1041

Checks **8/8**

Passed · backup 02 Sep 2026 16:00 · restored in 9 min
Signed off by Jo Smith, 03 Sep 2026 08:00

Boots and responds	Guest agent answered
Drives mounted	2 mounted, all as at last pass
Services	38 running, none unexpectedly stopped
Key services	Running for 1 detected role
Disk space	No drive nearly full
Listening ports	9, all as at last pass
Network address	Passed
Samba file server	Configuration valid, file sharing answering

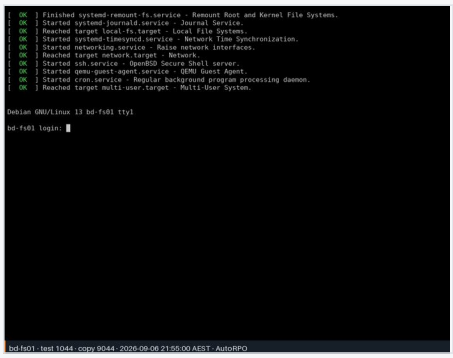


bd-pg01 · test 1043

Checks **8/8**

Passed · backup 06 Sep 2026 15:00 · restored in 38 min
Signed off by Jo Smith, 07 Sep 2026 08:00

Boots and responds	Guest agent answered
Drives mounted	2 mounted, all as at last pass
Services	38 running, none unexpectedly stopped
Key services	Running for 2 detected roles
Disk space	No drive nearly full
Listening ports	2, all as at last pass
Network address	Passed
PostgreSQL databases	6 online, 412 tables, all present as at last pass

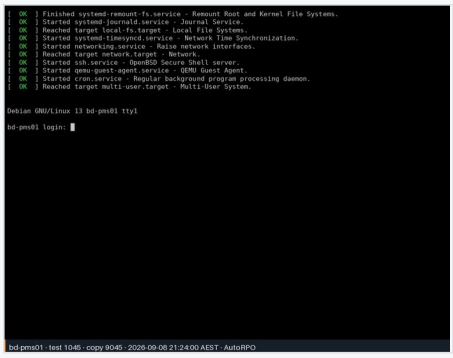


bd-fs01 · test 1044

Checks **8/8**

Passed · backup 06 Sep 2026 13:00 · restored in 52 min
Signed off by Jo Smith, 07 Sep 2026 08:00

Boots and responds	Guest agent answered
Drives mounted	2 mounted, all as at last pass
Services	39 running, none unexpectedly stopped
Key services	Running for 2 detected roles
Disk space	No drive nearly full
Listening ports	3, all as at last pass
Network address	Passed
Samba file server	Configuration valid, file sharing answering

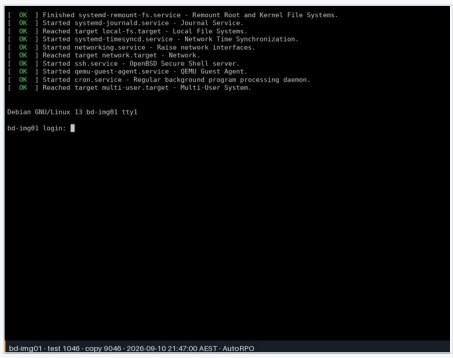


bd-pms01 · test 1045

Checks **8/8**

Passed · backup 08 Sep 2026 18:00 · restored in 21 min
Signed off by Jo Smith, 09 Sep 2026 08:00

Boots and responds	Guest agent answered
Drives mounted	2 mounted, all as at last pass
Services	39 running, none unexpectedly stopped
Key services	Running for 2 detected roles
Disk space	No drive nearly full
Listening ports	3, all as at last pass
Network address	Passed
Web server responds	Answers over HTTP

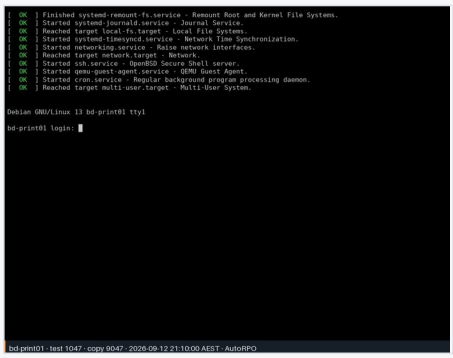


bd-img01 · test 1046

Checks **8/8**

Passed · backup 10 Sep 2026 18:00 · restored in 44 min
Signed off by Jo Smith, 11 Sep 2026 08:00

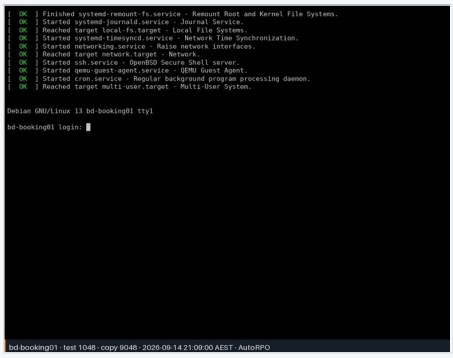
Boots and responds	Guest agent answered
Drives mounted	2 mounted, all as at last pass
Services	39 running, none unexpectedly stopped
Key services	Running for 2 detected roles
Disk space	No drive nearly full
Listening ports	5, all as at last pass
Network address	Passed
Web server responds	Answers over HTTP



bd-print01 · test 1047

Passed · backup 12 Sep 2026 12:00 · restored in 7 min
Signed off by Jo Smith, 13 Sep 2026 08:00

Automatic checks	Not checked: no guest agent. The screenshot is the evidence.

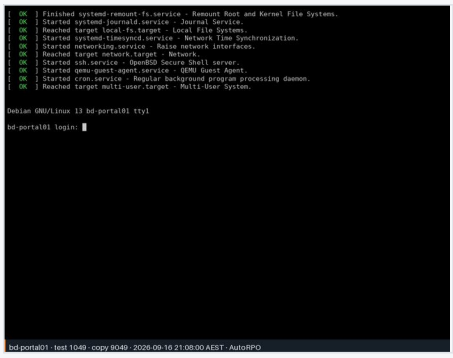


bd-booking01 · test 1048

Checks **9/9**

Passed · backup 14 Sep 2026 14:00 · restored in 6 min
Signed off by Jo Smith, 15 Sep 2026 08:00

Boots and responds	Guest agent answered
Drives mounted	2 mounted, all as at last pass
Services	39 running, none unexpectedly stopped
Key services	Running for 2 detected roles
Disk space	No drive nearly full
Listening ports	4, all as at last pass
Network address	Passed
Docker containers	9 containers running, none unhealthy
Docker ports	All 3 answer

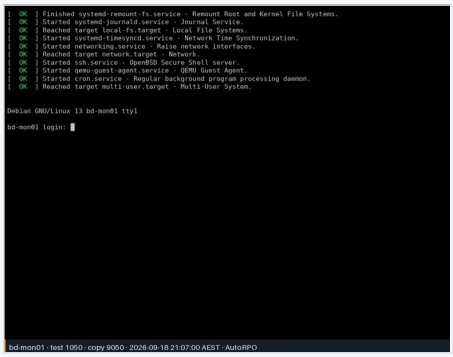


bd-portal01 · test 1049

Checks **9/9**

Passed · backup 16 Sep 2026 18:00 · restored in 5 min
Signed off by Jo Smith, 17 Sep 2026 08:00

Boots and responds	Guest agent answered
Drives mounted	2 mounted, all as at last pass
Services	39 running, none unexpectedly stopped
Key services	Running for 3 detected roles
Disk space	No drive nearly full
Listening ports	4, all as at last pass
Network address	Passed
Web server responds	Answers over HTTP
PostgreSQL databases	4 online, 87 tables, all present as at last pass



bd-mon01 · test 1050

Checks **7/7**

Passed · backup 18 Sep 2026 16:00 · restored in 4 min
Signed off automatically, 19 Sep 2026 08:00

Boots and responds	Guest agent answered
Drives mounted	1 mounted, all as at last pass
Services	39 running, none unexpectedly stopped
Key services	Running for 1 detected role
Disk space	No drive nearly full
Listening ports	3, all as at last pass
Network address	Passed



State snapshot (a container has no console)

bd-proxy01 · test 1051

Checks **7/7**

Passed · backup 20 Sep 2026 14:00 · restored in 3 min
Signed off automatically, 21 Sep 2026 08:00

Boots and responds	Guest agent answered
Drives mounted	1 mounted, all as at last pass
Services	38 running, none unexpectedly stopped
Key services	Running for 1 detected role
Disk space	No drive nearly full
Listening ports	3, all as at last pass
Network address	Passed

Signed evidence

This file's SHA-256 is recorded and signed by the Acme Restore Check install that made it (evidence key **be2fdaca5ddd69f4**). To check a copy is genuine and unaltered, upload it under Evidence in that Acme Restore Check, or check the detached signature file with the install's public key. The signature proves this file is exactly what that install produced; where a time-stamping service is set up, the signature file also holds an independent timestamp. **This is a sample made from made-up data.**